

RMA Request

LC-RMA# confirmed

(Will be issued by Laser Components after receiving the complete request)

To edit this form, please download the PDF and open it in Acrobat Reader

Please note that our general terms and conditions apply, in particular the stipulations regarding RMA and the service fee we charge.

www.lasercomponents.com/de-en/rma-terms-conditions/

Date*

For quick and easy handling of your return **the following information*** must be provided.

For queries and further information, please do not hesitate to contact us.

Please mark the type of service you require*

Complaint Service
(in case warranty claims are applicable)

Calibration Services for Gentec-EO
Products

FITEL Furukawa's Service Center

Repair Service or Inspection/Examination
(in case warranty claims do not exist / fee applies)

Calibration Service for Fiber Optic
Measurement Devices

Cleave Tool Service Center

Your Contact Details:

Company*

Your Reference / Transaction No.

Your Customer No. at LASER COMPONENTS

Department

Contact Person*

Street*

ZIP/City/Country*

Tel.*

Email*

Name of the end customer:
(only for distributors/sales offices)

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Order and Product Details:

Pos.	LC-Item No.* (optional part description)	LOT No.* (optional SN, No. of Delivery Note, Invoice No.)	QTY*	Order No.	Reason for return or detailed failure description*

Please include meaningful measurement data and pictures or videos on which the defect is well recognizable when submitting your completed RMA application.

In general: The more material available, the faster and better we can process your RMA!

Thank you for your assistance.

Contact Customer Service:

LASER COMPONENTS Germany GmbH

Phone +49 8142 2864-709
service@lasercomponents.com

You'll shortly receive a RMA number from us, which allows you to return the goods.

We use your data exclusively for the purpose of processing your order. Please review our general data protection information, which can be found under:

<https://www.lasercomponents.com/de-en/services/service-information/data-protection-agreement/>.