

RMA Request

LC-RMA# confirmed

(Will be issued by Laser Components after receiving the complete request)

Please note that our general terms and conditions apply, in particular the stipulations regarding RMA and the service fee we charge.

www.lasercomponents.com/de-en/rma-terms-conditions/

Date*	
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For quick and easy handling of your return the following information* must be provided.

For queries and further information, please do not hesitate to contact us.

Please mark the type of service you require*

Complaint Service

(in case warranty claims are applicable)

Calibration Services for Gentec-EO Products

FITEL Furukawa's Service Center

Repair Service

(in case warranty claims do not exist)

Calibration Service for Fiber Attenuation Measurement Devices

Cleave Tool Service Center

Your Contact Details:

Company*	
Your Reference / Transaction No.	
Your Customer No. at Laser Components GmbH	
Departement	
Contact Person*	
Street*	
ZIP / City / Country*	
Tel.*	
Email*	

Order and Product Details:

Pos.	LC-Item No.* (optional part description)	LOT No.* (optional SN, No. of Delivery Note, Invoice No.)	QTY*	Order No.	Reason for return or detailed failure description*

Thank you for your assistance.

Laser Components GmbH

You'll shortly receive a RMA number from us, which allows you to return the goods.

Your Customer Service Team:

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